What is Notify4SAP?

Notify4SAP is a mobile solution provided by SEAL Systems allowing maintenance groups to manage and view job information on their mobile device or PC Tablet.

With the app, service technicians can receive maintenance orders, including all necessary associated files and information, with the ability to retrieve additional details from other maintenance objects.

When necessary, damage reports or notifications can be created with all pertinent SAP fields and loaded into the SAP System. This data entry is easily done by scanning a bar code or QR code or through direct input by the technician. The user interface focuses on the most important steps for the maintenance personnel and can be used without SAP experience or knowledge.

What can Notify4SAP do?

- Prepare and sort all necessary data of a maintenance order. This information can then be used by the personnel who execute the maintenance jobs.
- Scan a barcode and retrieve up to date information on equipment from the SAP system for display on a mobile device.
- Enter a new notification with attachments including GPS data and photos. Transfer this, along with additional relevant data to the SAP system, linked to document information records.
- Retrieve and display information, including drawings, documentation and Meta data linked to the equipment.

Aktuelle Informationen werden aus dem SAP-System auf das Mobile Endgerät gebracht und umgekehrt. Zum Equipment verknüpfte Informationen wie Zeichnungen oder Dokumentationen und auch Metadaten wie Status oder andere Objektinformationen können ermittelt und angezeigt werden.

Who needs Notify4SAP?

- Companies supplying their workforce with mobile devices best suited for digital business.
- Companies that want to reduce additional effort and errors during manual creation of Maintenance Notifications.
- Companies requiring digital files and information associated with maintenance operations.

Advantages

- Reduces piles of documents from maintenance operations
- Up to date files and information for a maintenance job
- Processes security through additional information like status, date, user
- Reduces time during creation of Maintenance Notification
- Up to date GPS information for Notification creation
- Provides ability to upload an image of damaged equipment directly to the Maintenance Notification
- Simple user interface
- Electronic distribution to a mobile device or tablet PC
All, a maintenance order needs ...

Technology

The app Notify4SAP is a hybrid app, this means, that the programming is firstly done independently from any device. HTML 5 is the general database for all operating systems. In the final step of program generation an operating system-specific version is created to get access to the hardware of the specific mobile device, as for example the GPS module or a barcode scanner. Therefore only one program basis is needed for all final devices. This results in an optimal version and update development process without loss of any device-specific features.

Bring your Own Device BYOD is more than just a statement.

Code Generation
**Configurable Userexits**

If the extensive configuration possibilities for document retrieval or message creation should not be enough for customer-specific requirements there are various User Exits customization points available to enhance product functionality.

**Update and program adaptations**

If new hardware modules on the device need to be accessed, an update of the software is possible without new installation. The software is centrally stored in the SAP system and is checked for updates with every start. New versions are rolled out to devices automatically and no manual installation is necessary. This reduces operating costs and accelerates return-on-investment.

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**Damage notifications with location information and image of object**

**The mobile recorded damage notification with all additional data**
Mobile solutions for SAP processes

Logging
Optional, configurable process logging provided with the SAP Application Log.

Scope of delivery
Software delivered as a SAP Transport and an app for the mobile device. Includes detailed documentation (PDF) in English and German with examples.

Language support
The product is fully Unicode compatible and available in English and German. Additional languages available upon request.

Licensing
App licensing is handled according to number of users and dependent on the number of functions used by the backend.

System requirements
SAP Server: SAP-Version ECC 6.0 or higher.

Mobile device: Open structure provided, supports iOS and Android devices.

Related Products

DOC4SAP
View actual documents and properties of 15 different SAP objects such as material, production order, or messages directly on the mobile device with the press of a button.

PLOSSYS PickUp
Start the printing of job output stored in the SEAL output server, directly at the printer by scanning the device ID (barcode, RFID) with the mobile device and selecting the desired job on the display.

PLOSSYS DocPrint
Easily send locally stored documents or email attachments (PDF, TIFF, DOC, XLS, JPG, etc) from a mobile device to SEAL output server for distribution to a selected printer.

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Adalbert Nübling and Debra Garls are specialist for your questions concerning:

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